| - Helpful Practices | |
|---|---|
| 1 | ,    ,<br><br><br><br>/ |
| 2 | (                    , open houses,                    )<br><br>McNights  - |
| 3 | |

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| | - Unhelpful Practices | |
|---|---|---|
| 1 | EL / , | |
| 2 | Concapping – | |
| | , / | |

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